

Scrutiny Standing Panel Agenda



Housing Scrutiny Standing Panel Tuesday, 19th July, 2011

Place: Combined Committee Rooms 1 & 2 - Civic Offices

Time: 5.30 pm

Democratic Services Officer: Mark Jenkins (The Office of the Chief Executive)
Tel: 01992 564607 Email:
democraticservices@eppingforestdc.gov.uk

Members:

Councillors S Murray (Chairman), A Mitchell MBE (Vice-Chairman), Ms R Brookes, K Chana, Mrs A Grigg, Ms J Hart, Mrs S Jones, W Pryor, D Stallan, H Ulkun and Mrs J H Whitehouse

1. APOLOGIES FOR ABSENCE

2. SUBSTITUTE MEMBERS (COUNCIL MINUTE 39 - 23.7.02)

(Assistant to the Chief Executive) To report the appointment of any substitute members for the meeting.

3. DECLARATION OF INTERESTS

(Assistant to the Chief Executive). To declare interests in any items on the agenda.

In considering whether to declare a personal or a prejudicial interest under the Code of Conduct, Overview & Scrutiny members are asked pay particular attention to paragraph 11 of the Code in addition to the more familiar requirements.

This requires the declaration of a personal and prejudicial interest in any matter before an OS Committee which relates to a decision of or action by another Committee or Sub Committee of the Council, a Joint Committee or Joint Sub Committee in which the Council is involved and of which the Councillor is also a member.

Paragraph 11 does not refer to Cabinet decisions or attendance at an OS meeting purely for the purpose of answering questions or providing information on such a matter.

4. NOTES OF THE LAST PANEL MEETING (Pages 5 - 10)

To agree the notes of the last Panel meeting held on 24 March 2011 (attached).

5. TERMS OF REFERENCE / WORK PROGRAMME (Pages 11 - 16)

(Chairman/Lead Officer) The Overview and Scrutiny Committee has agreed the Terms of Reference of this Panel and associated Work Programme. This is attached. The Panel are asked at each meeting to review both documents.

6. PRESENTATION BY MEARS ON PROPOSED APPROACH TO REPAIRS MANAGEMENT CONTRACT

In-sourcing the Housing Repairs Service - Now that Mears have commenced in their role as the Repairs Management Contractor, Mike Gammack, who is the nominated Housing Repairs Manager from Mears, will be attending the meeting of the Housing Scrutiny Panel to introduce himself and to give Members an insight into "In-sourcing" and how Mears can help the Council's Housing Repairs Service to improve its performance over the next 3-years.

7. HOUSING PERFORMANCE INDICATORS - 2010/11 OUT-TURN (TENANT - SELECTED & KPIS) (Pages 17 - 20)

(Director of Housing) To consider the attached.

8. PERFORMANCE AGAINST HOUSING SERVICE STANDARDS IN 2010/11 AND REVIEW (Pages 21 - 56)

(Director of Housing) To consider the attached.

9. HOUSEMARK BENCHMARKING REPORT OF HOUSING SERVICES (Pages 57 - 60)

(Director of Housing) To consider the attached.

10. ANNUAL REPORT ON THE HOME OPTION CHOICE BASED LETTINGS SCHEME (Pages 61 - 68)

(Director of Housing) To consider the attached.

11. ANNUAL ETHNIC MONITORING REVIEW OF HOUSING APPLICANTS (Pages 69 - 72)

(Director of Housing) To consider the attached.

12. 12-MONTH PROGRESS REPORT ON HOUSING STRATEGY ACTION PLAN 2010/11 AND HOUSING STRATEGY ACTION PLAN 2011/12 (Pages 73 - 96)

(Director of Housing) To consider the attached.

13. REPORTS TO BE MADE TO THE NEXT MEETING OF THE OVERVIEW AND SCRUTINY COMMITTEE

To consider which reports are ready to be submitted to the Overview and Scrutiny Committee at its next meeting.

14. FUTURE MEETINGS

The next programmed meeting of the Panel will be held on Tuesday 25 October 2011 at 5.30p.m. in Committee Room 1, and then on:

Tuesday 31 January 2012 at 5.30p.m.; and
Tuesday 31 March 2012 at 5.30p.m.